

**ADDINGHAM MEDICAL CENTRE,
151A MAIN STREET,
ADDINGHAM,
LS29 0LZ**

PATIENTS PARTICIPATION GROUP.

The Minutes of the last meeting held on Monday November 8th, 2021 @ 6pm.

Present: - Chris Acomb, Carole Armitage, Ann Bacon, Alan Davies, Barbara Haigh (Secretary/Treasurer) Nick Michell, Margaret Norris (Chairperson), Emma Roberts, Rachael Sharples, Shirley Twigg, Vicki Wells, Dorothy Wilkinson.

Dr A Bearpark

Lizzie Lister (Practice manager)

Apologies: Carole Sloan had fallen on her way to the meeting. James Bloomer gave late apologies.

All members welcomed Nick, as this was his first meeting, although Margaret stated he had previously been a member of the Virtual Group.

Minutes of the last meeting. (Monday June 7th, 2021).

The meeting agreed this was a true record.

Matters arising.

Margaret stated the HSBC account is now closed and the Skipton Building Society Community Saver has been open the balance is £470.73. Barbara informed members the HSBC cheque was sent out on the 15th of September the covering letter stated, 'we would receive a closing statement shortly'. This we have not received. As the final balance was £50 more than records showed, Barbara phoned HSBC, once again put on hold, after over twenty minutes cancelled the call. Margaret asked the meeting for views on what we should do about the extra payment, it was agreed to leave until we ever received any more communication. Barbara did state, as she had completed an online complaints form, (during the time we were battling to get the account closed) could this extra be a gratis payment?

On the 13th of October Barbara was still receiving text messages from HSBC once again stating the on-line Business Safeguard review had not been completed if this remains, they will close the account by 28th October!

Surgery update.

Mel Dewart Blott has been moved to another practice, a new Social Prescriber will be starting soon.

Carol Coan (Admin/Health Care) will be retiring at Christmas.

Dr Bearpark stated the CQC had unexpectedly contacted the Surgery to do an inspection. The report – was excellent, and no criticism.

Lizzie (Practice Manager) will be leaving on Friday November 12th. Her replacement Lisa Jones-Tinsley has a wealth of experience and will start January 4th, 2022.

Although the Covid booster vaccine was late to arrive the in-house vaccination clinics (including flu) were working very well. This year many more patients wanted the flu vaccination than previous years.

Some members of the meeting had received very good comments from patients about the organisation of both clinics. Margaret stated this makes us feel proud of our Surgery.

Ann inquired if the Surgery had any unpleasant behavior from patients not being able to access a GP. Dr Bearpark said no, but nationally the press and media didn't help the situation.

On behalf of APPG Margaret thanked Lizzie for all her help and support through the years, it has been appreciated tremendously.

Next event.

Members thought the suggestion Carole made should be followed up – 'After math of Covid'. Dr Bearpark stated a Respiratory Consultant he knows could be approached to talk on this subject to include long term covid. Rachael also knows someone who could talk on long covid. However, this is to be discussed in more detail at our next meeting (January).

Any other business.

Ann asked how the Surgery is going to manage, considering the new Practice Manager will not be starting until January. Dr Bearpark stated that when Lizzie was off work ill, various things were organised and in position, to help the day to day running of the practice. The situation will implement the same.

Margaret is to continue to organise the volunteers to help with the vaccination clinics

For our next meeting – Margaret asked if members could consider our Constitution and the Aims and Objectives. (For anyone who doesn't have a copy, they can be found on the Surgery website.) Do these need to be updated?

No member is available to join the next WACCA zoom meeting – no problem as the Minutes will be sent in due cause.

Margaret also reminded members our January meeting would be the AGM - would any member wish to take on the office of Chairperson or Secretary/Treasurer. Although Margaret and Barbara stated they are willing to continue any member is welcome to come forward to fulfil these posts.

Date of the next meeting.

MONDAY 31ST JANUARY 2022@ 6pm.

